

(<http://www.Polskibus.com/EN/index.htm>)

## Confirmation

Congratulations, you've booked your PolskiBus.com ticket!

Thank you for your reservation(s). We will also email these to you at [ms@ms.lt](mailto:ms@ms.lt). Passengers who bought tickets for the journeys with seat allocation are asked to submit them in paper or electronic form.

Order number: om15rpti51895538033ju5t5m2r

### Confirmation Payment Details

Thank you, your payment was successful.

Transaction ID: **21637025**

If you have any questions regarding the payment taken, please contact your bank.

**Price:** 39.00zł

**Seat Price(s):** 0.00zł

**Booking fee:** 1.00zł

**Total:** 40.00zł

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### Your Journey Details

Reservation number: 1-7799-170917-E4-1130-WAM-WIL

**Journey 1:** Warszawa Dworzec Metro Mlociny - Wilno Dworzec Autobusowy

**Date:** 17.09.2017

**Passengers:** 1

**Leaving:** 11:30

**Arriving:** 21:00

**Price:** 39.00zł

Each Passenger should have a valid passport, adequate documents allowing to pass the border and a printed PolskiBus.com e-ticket. Journey operated by Eurolines Lithuania, according to terms and conditions at <http://www.eurolines.lt/en/traveling-rules/>



### What now?

Please take a note of your reservation number(s). Your reservation needs to be prepared before travelling. Passengers who bought tickets for the journeys with seat allocation are asked to submit them in paper or electronic form.

### Stops

To find our departure and arrival points please see our Bus Stops page. Please note that you must board at the stop that is stated on your reservation.

### Luggage Policy

You can only bring one standard sized suitcase that must not weigh more than 20kg and one small piece of hand luggage that must easily fit under the seat or in the shelf located above the seat. Please be advised that if you travel with luggage over this allowance, you may have items refused, depending on the availability

of space.

#### Check in time

You are required to be at your departure point at least 15 minutes before your trip is scheduled to depart. This allows all passengers to board in a timely manner avoiding any delays.

#### Customer Service

Should you have any questions regarding our services please contact our customer service team on 703 502 504 within Poland, calls charged at premium rate or +48 22 417 62 27 outside Poland, calls charged at standard rate. Customer Service working hours: 6 am - 10 pm (Mon-Sun).

#### Terms and Conditions

Please note that only reservations entered and confirmed by us will be honoured. Your reservation number(s) must be presented for inspection at the request of any company official. For terms and conditions of travel please see our Terms and Conditions on our website ([www.polskibus.com](http://www.PolskiBus.com)) (<http://www.PolskiBus.com>).